



#4, 10221 – 15th Street NE
Calgary, AB T3J 0T1
Tel: 403.273.0000
Fax: 403.273.7333
www.diamondfireplace.com

COVID-19 Visitor Protocol

- **UPDATE:** Current City of Calgary Protocol requires that staff and visitors must wear masks in public spaces. This means that Diamond has protective shields and masks in place for our sales team and all customers will be required to wear masks.
- Thank you to all our customers for the support during these uncertain times!
- Health and Safety of our customers and employees is a priority.
- Diamond's Showroom and Warehouse are OPEN for business, but we limit the number of customers and staff in each of these spaces.
- We have hand sanitizer available in our showroom. Have a squirt, they are free!
- We ask that anyone that has any signs of illness to please refrain from entering our showroom or warehouse. We can arrange a delivery to your vehicle if requested.
- Please practice any current Social Distancing protocols and limit the number of people required to be in the showroom to a minimum.
- We may ask that you wait in your vehicle until we indicate to you that it is your turn to enter the showroom or warehouse. This will depend on the number of people that are currently in the space.
- We ask that you refrain from touching any displays, remote controls or products in the showroom or warehouse. Our staff is happy to demonstrate any products or move them for you.
- Thank you for your understanding and commitment to providing a safe working and shopping environment!

We can be reached at Diamond Reception

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